## Simulation Concepts and by Hand Simuation

## Contents

- Underlying ideas, methods, and issues in simulation
- Software-independent (setting up for Arena)
- Centered around an example of a simple processing system
- Decompose the problem
- Terminology
- Simulation by hand
- Some basic statistical issues
- Overview of a simulation study


## The System: A Simple Processing System

Machine
(Server)


## The System Contd...

- General intent:
- Estimate expected production
- Waiting time in queue, queue length, proportion of time machine is busy
- Time units
- Can use different units in different places ... must declare
- Be careful to check the units when specifying inputs
- Declare base time units for internal calculations, outputs
- Be reasonable (interpretation, round-off error)


## Model Specifics

- Initially (time 0) empty and idle
- Base time units: minutes
- Input data (assume given for now ...), in minutes:

| Part Number | Arrival Time | Interarrival Time | Service Time |
| :---: | ---: | ---: | ---: |
| 1 | 0.00 | 1.73 | 2.90 |
| 2 | 1.73 | 1.35 | 1.76 |
| 3 | 3.08 | 0.71 | 3.39 |
| 4 | 3.79 | 0.62 | 4.52 |
| 5 | 4.41 | 14.28 | 4.46 |
| 6 | 18.69 | 0.70 | 4.36 |
| 7 | 19.39 | 15.52 | 2.07 |
| 8 | 34.91 | 3.15 | 3.36 |
| 9 | 38.06 | 1.76 | 2.37 |
| 10 | 39.82 | 1.00 | 5.38 |
| 11 | 40.82 | . | . |
| . | . | . | . |

- Stop when 20 minutes of (simulated) time have passed


## Goals of the Study: Output Performance Measures

- Total production of parts over the run ( $P$ )
- Average waiting time of parts in queue:
$\sum^{N} W_{1} \quad N=n o$ of parts completing queue wait $\sum_{i=1}^{N} W Q_{i} \quad W Q_{i}=$ waiting time in queue of ith part $N$
- Maximum waiting time of parts in queue: $\max W Q_{i}$ $i=1, \ldots, N$


## Contd...

- Time-average number of parts in queue:
$\int_{0}^{20} Q(t) d t$ 20
$Q(t)=$ number of parts in queue at time $t$
- Maximum number of parts in queue: $\max _{0 \leq t \leq 20} Q(t)$
- Average and maximum total time in system of parts (a.k.a. cycle time):
$\underset{i=1}{\sum_{i}^{P} T S_{i}}$,
$\max _{i=1, \ldots, P} T S_{i}$
$T S_{i}=$ time in system of part $\boldsymbol{i}$


## Contd...

- Utilization of the machine (proportion of time busy)
$\int_{0}^{20} B(t) d t$
20
$B(t)= \begin{cases}1 & \text { if the machine is busy at time } t \\ 0 & \text { if the machine is idle at time } t\end{cases}$
- Many others possible (information overload?)


## Analysis Options

- Educated guessing
- Average interarrival time $=4.08$ minutes
- Average service time $=3.46$ minutes
- So (on average) parts are being processed faster than they arrive
- System has a chance of operating in a stable way in the long run, i.e., might not "explode"
- If all interarrivals and service times were exactly at their mean, there would never be a queue
- But the data clearly exhibit variability, so a queue could form
- If we'd had average interarrival < average service time, and this persisted, then queue would explode
- Guessing has its limits ...


## Analysis Options (cont'd.)

- Queuing theory
- Requires additional assumptions about the model
- Popular, simple model: $M / M / 1$ queue
- Interarrival times ~ exponential
- Service times ~ exponential, independent of interarrivals
- Must have E(service) < E(interarrival)
- Steady-state (long-run, forever)
- Exact analytic results; e.g., average waiting time in queue is
$\frac{\mu_{S}^{2}}{\mu_{A}-\mu_{S}}$,

$$
\begin{aligned}
& \mu_{A}=\mathrm{E}(\text { interarrival time }) \\
& \mu_{S}=\mathrm{E}(\text { service time })
\end{aligned}
$$

- Problems: validity, estimating means, time frame
- Often useful as first-cut approximation


## Mechanistic Simulation

- Individual operations (arrivals, service times) will occur exactly as in reality
- Movements, changes occur at the right "time," in the right order
- Different pieces interact
- Install "observers" to get output performance measures
- Concrete, "brute-force" analysis approach
- Nothing mysterious or subtle
- But a lot of details, bookkeeping
- Simulation software keeps track of things for you


## Pieces of a Simulation Model

- Entities
- "Players" that move around, change status, affect and are affected by other entities
- Dynamic objects - get created, move around, leave (maybe)
- Usually represent "real" things
- Our model: entities are the parts
- Can have "fake" entities for modeling "tricks"
- Breakdown demon
- Usually have multiple realizations floating around
- Can have different types of entities concurrently
- Usually, identifying the types of entities is the first thing to do in building a model


## Pieces of a Simulation Model (cont'd.)

- Attributes
- Characteristic of all entities: describe, differentiate
- All entities have same attribute "slots" but different values for different entities, for example:
- Time of arrival
- Due date
- Priority
- Color
- Attribute value tied to a specific entity
- Like "local" (to entities) variables
- Some automatic in Arena, some you define


## Pieces of a Simulation Model (cont'd.)

- (Global) Variables
- Reflects a characteristic of the whole model, not of specific entities
- Used for many different kinds of things
- Travel time between all station pairs
- Number of parts in system
- Simulation clock (built-in Arena variable)
- Name, value of which there's only one copy for the whole model
- Not tied to entities
- Entities can access, change variables
- Writing on the wall
- Some built-in by Arena, you can define others


## Pieces of a Simulation Model (cont'd.)

- Resources
- What entities compete for
- People
- Equipment
- Space
- Entity seizes a resource, uses it, releases it
- Think of a resource being assigned to an entity, rather than an entity "belonging to" a resource
- "A" resource can have several units of capacity
- Seats at a table in a restaurant
- Identical ticketing agents at an airline counter
- Number of units of resource can be changed during the simulation


## Pieces of a Simulation Model (cont'd.)

- Queues
- Place for entities to wait when they can't move on (maybe since the resource they want to seize is not available)
- Have names, often tied to a corresponding resource
- Can have a finite capacity to model limited space - have to model what to do if an entity shows up to a queue that's already full
- Usually watch the length of a queue, waiting time in it


## Pieces of a Simulation Model (cont'd.)

- Statistical accumulators
- Variables that "watch" what's happening
- Depend on output performance measures desired
- "Passive" in model - don’t participate, just watch
- Many are automatic in Arena, but some you may have to set up and maintain during the simulation
- At end of simulation, used to compute final output performance measures


## Pieces of a Simulation Model (cont'd.)

- Statistical accumulators for the simple processing system
- Number of parts produced so far
- Total of the waiting times spent in queue so far
- No. of parts that have gone through the queue
- Max time in queue we've seen so far
- Total of times spent in system
- Max time in system we've seen so far
- Area so far under queue-length curve $Q(t)$
- Max of $Q(t)$ so far
- Area so far under server-busy curve $B(t)$


## Simulation Dynamics: The Event-Scheduling

- Identify characteristic events
- Decide on logic for each type of event to
- Effect state changes for each event type
- Observe statistics
- Update times of future events (maybe of this type, other types)
- Keep a simulation clock, future event calendar
- Jump from one event to the next, process, observe statistics, update event calendar
- Must specify an appropriate stopping rule
- Usually done with general-purpose programming language (C, FORTRAN, etc.)


## Events for the Simple Processing System

- Arrival of a new part to the system
- Update time-persistent statistical accumulators (from last event to now)
- Area under $Q(t)$
- Max of $Q(t)$
- Area under $B(t)$
- "Mark" arriving part with current time (use later)
- If machine is idle:
- Start processing (schedule departure), Make machine busy, Tally waiting time in queue (0)
- Else (machine is busy):
- Put part at end of queue, increase queue-length variable
- Schedule the next arrival event


## Events for the

## Simple Processing System (cont'd.)

- Departure (when a service is completed)
- Increment number-produced state accumulator
- Compute \& tally time in system (now - time of arrival)
- Update time-persistent statistics (as in arrival event)
- If queue is non-empty:
- Take first part out of queue, compute $\&$ tally its waiting time in queue, begin service (schedule departure event)
- Else (queue is empty):
- Make the machine idle (Note: there will be no departure event scheduled on the future events calendar, which is as desired)


## Events for the

## Simple Processing System (cont'd.)

- The End
- Update time-persistent statistics (to end of the simulation)
- Compute final output performance measures using current (= final) values of statistical accumulators
- After each event, the event calendar's top record is removed to see what time it is, what to do
- Also must initialize everything


## Some Additional Specifics for the Simple Processing System

- Simulation clock variable (internal in Arena)
- Event calendar: List of event records:
- [Entity No., Event Time, Event Type]
- Keep ranked in increasing order on Event Time
- Next event always in top record
- Initially, schedule first Arrival, The End (Dep.?)
- State variables: describe current status
- Server status $B(t)=1$ for busy, 0 for idle
- Number of customers in queue $Q(t)$
- Times of arrival of each customer now in queue (a list of random length)


## Simulation by Hand

- Manually track state variables, statistical accumulators
- Use "given" interarrival, service times
- Keep track of event calendar
- "Lurch" clock from one event to the next


## Model Specifics

- Initially (time 0) empty and idle
- Base time units: minutes
- Input data (assume given for now ...), in minutes:

| Part Number | Arrival Time | Interarrival Time | Service Time |
| :---: | ---: | ---: | ---: |
| 1 | 0.00 | 1.73 | 2.90 |
| 2 | 1.73 | 1.35 | 1.76 |
| 3 | 3.08 | 0.71 | 3.39 |
| 4 | 3.79 | 0.62 | 4.52 |
| 5 | 4.41 | 14.28 | 4.46 |
| 6 | 18.69 | 0.70 | 4.36 |
| 7 | 19.39 | 15.52 | 2.07 |
| 8 | 34.91 | 3.15 | 3.36 |
| 9 | 38.06 | 1.76 | 2.37 |
| 10 | 39.82 | 1.00 | 5.38 |
| 11 | 40.82 | . | . |
| . | . | . | . |

- Stop when 20 minutes of (simulated) time have passed


## Simulation by Hand: <br> Setup



## Simulation by Hand: $t=0.00$, Initialize



## Simulation by Hand: $\boldsymbol{t}=\mathbf{0 . 0 0}$, Arrival of Part 1



## Simulation by Hand: <br> $t=1.73$, Arrival of Part 2



## Simulation by Hand: $\boldsymbol{t}=\mathbf{2 . 9 0}$, Departure of Part 1



## Simulation by Hand: $t=3.08$, Arrival of Part 3



## Simulation by Hand: <br> $t=3.79$, Arrival of Part 4

| $\begin{array}{cc} \text { System } \\ 4 & 3 \\ \end{array}$ | Clock <br> 3.79 | $\begin{aligned} & B(t) \\ & 1 \end{aligned}$ |  |  | Arrival times of custs. in queue (3.79, 3.08) | Event calen <br> $[5$, <br> $[2.41$, <br> $[-$, <br> -20.00, | Arr] Dep] End] |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of completed waiting times in queue 2 | Total of waiting times in queue$1.17$ |  |  | Area under $Q(t)$$1.88$ |  | Area under $B(t)$ $3.79$ |  |
| $Q(t)$ graph | $\square$ |  |  |  |  |  |  |
| $B(t)$ graph |  |  |  |  |  |  |  |
| Interarrival times | $1.78,1.35,0.7 \times, 0.62,14.28,0.70,15.52,3.15,1.76,1.00, \ldots$ |  |  |  |  |  |  |
| Service times | $2.90,1.76,3.39,4.52,4.46,4.36,2.07,3.36,2.37,5.38, \ldots$ |  |  |  |  |  |  |

## Simulation by Hand: $t=4.41$, Arrival of Part 5



## Simulation by Hand:

 $t=4.66$, Departure of Part 2

## Simulation by Hand: $t=8.05$, Departure of Part 3



## Simulation by Hand: $t=12.57$, Departure of Part 4

| System $\quad 5$ | $\begin{aligned} & \text { Clock } \\ & 12.57 \end{aligned}$ | $\begin{aligned} & B(t) \\ & 1 \end{aligned}$ | $Q(t)$ |  | Arrival times of custs. in queue | Event calen  <br> $[5$, 17.03, <br> $[6$, 18.69 <br> $[-$, 20.00 | Dep] <br> Arr] <br> End] |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of completed waiting times in queue 5 | Total of waiting times in queue 15.17 |  |  | Area under $Q(t)$$15.17$ |  | Area under $B(t)$ $12.57$ |  |
| $Q(t)$ graph |  |  |  |  |  |  |  |
| $B(t)$ graph |  |  |  |  |  | $\overline{15}$ | $\xrightarrow{20}$ |
| Interarrival times | $1.73,1.35,0.71,0.62,14.28,0.70,15.52,3.15,1.76,1.00, \ldots$ |  |  |  |  |  |  |
| Service times | $2.90,1.78,3.39,4.52,4.48,4.36,2.07,3.36,2.37,5.38, \ldots$ |  |  |  |  |  |  |

## Simulation by Hand: $t=17.03$, Departure of Part 5



## Simulation by Hand: $t=18.69$, Arrival of Part 6

| System | $\begin{aligned} & \text { Clock } \\ & 18.69 \end{aligned}$ | $\begin{aligned} & B(t) \\ & 1 \end{aligned}$ | $Q(t)$ 0 | Arrival times of custs. in queue () | Event calen  <br> $[7$, 19.39, <br> $[-$, 20.00, <br> $[6$, 23.05, | Arr] End] Dep] |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of completed waiting times in queue 6 | Total of waiting times in queue$15.17$ |  |  | Area under $Q(t)$ $15.17$ | Area under $B(t)$ $17.03$ |  |
| $Q(t)$ graph |  |  |  |  |  |  |
| $B(t)$ graph |  |  |  |  |  |  |
| Interarrival times | 173, 1.85, 0.71, 0.62, 14.28,0.70, 15.52, 3.15, 1.76, 1.00, .. |  |  |  |  |  |
| Service times | 2.80, 1.76, 3.89, 4.52, 4.46, 4.36, 2.07, 3.36, 2.37, 5.38, .. |  |  |  |  |  |

## Simulation by Hand: $t=19.39$, Arrival of Part 7

| System  <br>  7 <br>   | $\begin{aligned} & \text { Clock } \\ & 19.39 \end{aligned}$ | $\begin{aligned} & B(t) \\ & 1 \end{aligned}$ |  | Arrival custs. in | Event calen  <br> $[-$, 20.00 <br> $[6$, 23.05, <br> $[8$, 34.91, <br> $A$  | End] <br> Dep] <br> Arr] |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of completed waiting times in queue 6 | Total of waiting times in queue$15.17$ |  |  | Area under $Q(t)$ $15.17$ | Area unde $B(t)$ $17.73$ |  |
| $Q(t)$ graph |  |  |  |  |  |  |
| $B(t)$ graph |  |  |  |  |  |  |
| Interarrival times | 1.78, 1.38, 0.74, 0.62, 1428, $070,1582,3.15,1.76,1.00, \ldots$ |  |  |  |  |  |
| Service times | $2.90,1.78,3.38,4.52,4.48,4.38,2.07,3.36,2.37,5.38, \ldots$ |  |  |  |  |  |

## Simulation by Hand: $t=20.00$, The End



## Simulation by Hand: Finishing Up

- Average waiting time in queue:
$\frac{\text { Total of times in queue }}{\text { No. of times in queue }}=\frac{15.17}{6}=2.53$ minutes per part
- Time-average number in queue:
$\frac{\text { Area under } Q(t) \text { curve }}{\text { Final clock value }}=\frac{15.78}{20}=0.79$ part
- Utilization of drill press:
$\frac{\text { Area under } B(t) \text { curve }}{\text { Final clock value }}=\frac{18.34}{20}=0.92$ (dimensionless)


## Complete Record of the Hand Simulation

| Jait-F inished Eyent |  |  | Yeriables |  | A.triontes |  | Statistical A coumulators |  |  |  |  |  |  |  |  | E. |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|l} \hline \text { Eatily } \\ \text { No. } \\ \hline \end{array}$ | $\begin{gathered} \operatorname{Tim} 6 \\ t \\ \hline \end{gathered}$ | $\begin{aligned} & \text { Zveat } \\ & \text { Type } \\ & \hline \end{aligned}$ | 20) | 810 | Arrival Times: <br> (In Queue) In Service |  | , | N | $\Sigma W 0$ | WO* | $\Sigma_{\text {JS }}$ | $T S^{*}$ | 10 | $0^{*}$ | $\int_{B}$ | Eatity, No., Time, Typz] |  |  |
| - | D 00 | 1 Hil | 0 | 0 | () | - | 0 | 0 | 0.00 | 0.00 | 0.06 | 0.00 | 0.06 | 0 | 10.00 | $\begin{aligned} & {[1,} \\ & I^{-} \end{aligned}$ | $\begin{array}{r} 0.00 \\ 20.00 \end{array}$ | $\begin{aligned} & \text { ArII } \\ & \text { Eull } \end{aligned}$ |
| 1 | D 00 | A II | 0 | $\dagger$ | () | 0.00 | 0 | 1 | 0.100 | 0.00 | 0.001 | 0.00 | 0.06 | 0 | 10.00 | $\begin{aligned} & {[2,} \\ & {[1,} \\ & I-, \end{aligned}$ | $\begin{array}{r} 1.73, \\ 2.90, \\ 20.00, \\ \hline \end{array}$ | $\begin{aligned} & \text { Arrl } \\ & \text { Depl } \\ & \text { Endl } \end{aligned}$ |
| 2 | 173 | A H | 1 | 1 | (1.73) | 0.00 | 0 | 1 | 0.110 | 0.00 | 0.00 | 0.00 | 0.06 | 1 | 1.73 | [1. <br> [3. <br> I- | $\begin{aligned} & 2.90+ \\ & 3.08, \\ & 20.90 \end{aligned}$ | $\begin{gathered} \text { Depl } \\ \text { Arl } \\ \text { Endl } \end{gathered}$ |
| 1 | 290 | Dep | 0 | 1 | () | 1.73 | 1 | 2 | 1.17 | 1.17 | 2.90 | 2.90 | 1.17 | 1 | 2.90 | $\begin{aligned} & {[3,} \\ & {[2,} \\ & {[-} \end{aligned}$ | $\begin{array}{r} 3.08, \\ 4.66, \\ 20.06, \\ \hline \end{array}$ | $\begin{aligned} & \text { Arl } \\ & \text { Depl } \\ & \text { EndI } \end{aligned}$ |
| ; | 308 | A II | 1 | 1 | (3.08) | 1.73 | 1 | 2 | 1.17 | 1.17 | 2.90 | 2.90 | 1.17 | 1 | 3.08 | $\begin{aligned} & {[4,} \\ & {[2,} \\ & \mathrm{I}-, \end{aligned}$ | $\begin{array}{r} 3.79, \\ 4.66, \\ 20.00 . \end{array}$ | $\begin{aligned} & \text { A.III } \\ & \text { Depl } \\ & \text { EndI } \end{aligned}$ |
| 2 | 379 | A 7 | 2 | 1 | (1,79, 3 08) | 1.73 | 1 | 2 | 1.17 | 1.17 | 2.90 | 2.90 | 1.88 | 2 | 3.79 | $\begin{aligned} & {[5,} \\ & {[2,} \end{aligned}$ | $\begin{array}{r} 4.41, \\ 4.66, \\ 20.00, \\ \hline \end{array}$ | $\begin{aligned} & \text { A.rl } \\ & \text { Depl } \\ & \text { En. } \end{aligned}$ |
| 5 | 441 | ATI | 3 | 1 | (4.41, 3.79, 3.08) | 1.73 | 1 | 2 | 1.17 | 1.17 | 2.90 | 2.90 | 3.12 | $\}$ | 4.41 | $\begin{aligned} & {[2,} \\ & 16, \\ & {[-} \end{aligned}$ |  | $\begin{aligned} & \text { Depl } \\ & \text { A.II } \\ & \text { En. } 1 \text { I } \end{aligned}$ |
| 2 | 466 | Dep | 2 | 1 | (4.41, 3,79) | 3.08 | 2 | 3 | 2.75 | 1.58 | 5.55 | 293 | 3.85 | \% | 4.66 |  | $\begin{array}{r} 8.05, \\ 18.65, \\ 20.00 . \end{array}$ | $\begin{aligned} & \text { Depl } \\ & \text { ArII } \\ & \text { Endil } \end{aligned}$ |
| § | 805 | Dep | 1 | 1 | (4.41) | 3.79 | 3 | 4 | 7.10 | 4.26 | 10.80 | 4.97 | 10.65 | 3 | 8.05 | $\begin{aligned} & {[4,} \\ & 16, \\ & {[-} \end{aligned}$ | $\begin{aligned} & 12.57, \\ & 18.69, \\ & 20.00, \end{aligned}$ | $\begin{aligned} & \text { Depl } \\ & \text { AII } \\ & \text { End } 1 \end{aligned}$ |
| 4 | 1257 | Dep | 0 | 1 | () | 4.41 | 4 | 5 | 15.17 | 3.16 | 19.58 | 8.78 | 15.17 | ₹ | 12.57 | [5. <br> [6, <br> I- | $\begin{aligned} & 17.03, \\ & 18.65, \\ & 20.00, \end{aligned}$ | $\begin{aligned} & \text { Depl } \\ & \text { A.r1 } \\ & \text { EndI } \end{aligned}$ |
| 5 | 1703 | Dep | 0 | 0 | () | - | 5 | 5 | 15.17 | 3.16 | 32.20 | 12.62 | 15.15 | 3 | 17.03 | $[6,$ | $\begin{gathered} 18.69, \\ 26.97 \\ \hline \end{gathered}$ | $\begin{aligned} & \text { AIII } \\ & \text { End1 } \end{aligned}$ |
| 6 | 1869 | A 1 | 0 | 1 | () | 18.69 | 5 | 6 | 15.17 | 3.16 | 32.20 | 12.62 | 15.17 | $₹$ | 17.03 | $\begin{aligned} & \text { I7, }^{1-} \\ & \mathrm{I}_{1}, \\ & 16, \end{aligned}$ | 19 39 20.00 . 23.015. | $\begin{aligned} & \text { Arrl } \\ & \text { Endl } \\ & \text { Depl } \end{aligned}$ |
| 7 - | 1939 <br> 2000 | $\begin{aligned} & \mathrm{Art} \\ & \mathrm{Erc} \end{aligned}$ | 1 <br> 1 | 1 <br> I | $\begin{aligned} & 119.39) \\ & (19.39) \end{aligned}$ | 18.69 <br> 18,69 | 5 5 | 6 6 | 15.17 15.17 | 3.16 8.16 | 32.20 32.10 | 12.62 12.62 | 15.15 <br> 15.78 | 3 | 17.73 <br> 18.34 | $\begin{aligned} & {[-,} \\ & 16, \\ & {[8,} \\ & {[6,} \\ & {[8,} \end{aligned}$ | 20.00, 23.05, 34.91, 23.05, 34.91, | $\begin{aligned} & \text { Enill } \\ & \text { Depl } \\ & \text { A.rI } \\ & \text { Depl } \\ & \text { AII } \end{aligned}$ |

## Event-Scheduling Logic via Programming

- Clearly well suited to standard programming
- Often use "utility" libraries for:
- List processing
- Random-number generation
- Random-variant generation
- Statistics collection
- Event-list and clock management
- Summary and output
- Main program ties it together, executes events in order


## Simulation Dynamics: The ProcessInteraction World View

- Identify characteristic entities in the system
- Multiple copies of entities co-exist, interact, compete
- Tell a "story" about what happens to a "typical" entity
- May have many types of entities, "fake" entities for things like machine breakdowns


## Randomness in Simulation

- The above was just one "replication" - a sample of size one (not worth much)
- Made a total of five replications:

| Performanee Mcasure | Replication |  |  |  |  | Sample |  | 95\% | Note substantial |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 | 5 | Avg. | Std. Dev. | Half Width |  |
| Total production | 5 | 3 | 6 | 2 | $\exists$ | 3.80 | 1.64 | 2.04 | variability |
| Average waiting time in queue | 2.53 | 1.19 | 1.02 | 1.62 | 0.00 | 1.27 | 0.92 | 1.14 | , |
| Maximum waiting time in queue | 8.16 | 3.56 | 2.97 | 3.24 | 0.00 | 3.59* | 2.93* | 3.63* | across |
| Average total time in system | 6.44 | 5.10 | 4.16 | 6.71 | 4.26 | 5.33 | 1.19 | 1.48 | replications |
| Maximum whal time in system | 12.62 | 6.63 | 6.27 | 7.71 | 4.96 | 7.64* | 2.95* | 3.67* |  |
| Time-average number of parts in quene | 0.79 | 0.18 | 0.36 | 0.16 | 0.05 | 0.31 | 0.29 | 0.36 |  |
| Maximum number of parts in queue | 3 | 1 | 2 | 1 | 1 | 1.60* | 0.89* | 1.11* |  |
| Drill-press utilization | 0.92 | 0.59 | 0.90 | 0.51 | 0.70 | 0.72 | 0.18 | 0.23 |  |

- Confidence intervals for expected values:


## -Confidence intervals for expected values:

In general,

$$
\bar{X} \pm t_{n-1,1-\alpha / 2} s / \sqrt{n}
$$

For expected total production,

$$
3.80 \pm(2.776)(1.64 / \sqrt{5})
$$

$3.80 \pm 2.04$

## Comparing Alternatives

- Usually, simulation is used for more than just a single model "configuration"
- Often want to compare alternatives, select or search for the best (via some criterion)
- Simple processing system: What would happen if the arrival rate were to double?
- Cut interarrival times in half
- Rerun the model for double-time arrivals
- Make five replications


## Results: Original vs. Double-Time Arrivals



- Original - circles
- Double-time - triangles
- Replication 1 - filled in
- Replications 2-5 - hollow
- Note variability
- Danger of making decisions based on one (first) replication
- Hard to see if there are really differences
- Need: Statistical analysis of simulation output data


## Overview of a Simulation Study

- Understand the system
- Be clear about the goals
- Formulate the model representation
- Translate into modeling software
- Verify "program"
- Validate model
- Design experiments
- Make runs
- Analyze, get insight, document results

